

MATCHLOOM TECHNOLOGIES PRIVATE LIMITED

STANDARD TERMS & CONDITIONS

Version: 2.0

Effective Date: August 2026

Last Updated: August 2026

Supersedes: Standard Terms & Conditions dated June 2026

IMPORTANT NOTICE

These Standard Terms & Conditions ("**STCs**") govern access to and use of the Matchloom Platform and related services provided by Matchloom Technologies Private Limited ("**Matchloom**").

These STCs replace and supersede Matchloom's previous Standard Terms & Conditions dated June 2026, except to the extent that a different provision is expressly agreed in an applicable Subscription Contract or other written agreement between Matchloom and the Customer.

By creating an Account, registering for the Platform, accepting these STCs, accessing the Platform, or using any Platform Services, the Customer acknowledges that it has read, understood, and agrees to be bound by these STCs.

Where an individual accepts these STCs on behalf of an organisation, that individual represents and warrants that they have the authority to bind that organisation.

1. DEFINITIONS AND INTERPRETATION

1.1 Definitions

In these STCs, the following terms have the meanings set out below:

Account means an account created for the Customer or an Authorised User to access and use the Platform.

Affiliate means, in relation to a party, any entity that directly or indirectly Controls, is Controlled by, or is under common Control with that party.

Authorised User means an employee, agent, contractor, representative, or other individual authorised by the Customer to access and use the Platform under the Customer's Account.

Business Day means a day other than a Saturday, Sunday, or public holiday in India on which banks are open for business.

Confidential Information means information disclosed by one party to the other party which is confidential by its nature or which is identified as confidential.

Contract means the agreement between Matchloom and the Customer comprising the applicable Subscription Contract, Order Form, Statement of Work, these STCs, and any other document expressly incorporated into the agreement.

Control means direct or indirect ownership of more than fifty per cent (50%) of the voting rights of an entity, the ability to appoint or remove a majority of its governing body, or the ability to direct its affairs.

Contract Rate means the applicable rate specified in the relevant Subscription Contract, Order Form, Statement of Work, or other commercial document agreed between Matchloom and the Customer.

Customer means the legal entity identified in the applicable Subscription Contract, Order Form, or Account registration.

Customer Data means information, content, records, files, data, or other materials submitted, uploaded, transmitted, or otherwise provided by or on behalf of the Customer to the Platform.

Credits means units, allowances, entitlements, usage rights, or other consumption-based quantities purchased or allocated to the Customer under a Subscription Contract.

Documentation means user guides, technical documentation, specifications, instructions, and other materials made available by Matchloom describing the Platform Services.

Fees means the fees payable by the Customer for the Platform Services as specified in the applicable Subscription Contract, Order Form, or other agreed commercial document.

Platform means the software applications, websites, portals, interfaces, APIs, and related technology made available by Matchloom.

Platform Services means the services, functionality, features, and related services made available through the Platform as described in the applicable Subscription Contract or Order Form.

Subscription Contract means an order form, subscription agreement, statement of work, or other commercial document executed or accepted by Matchloom and the Customer.

Subscription Term means the period during which the Customer is entitled to access and use the Platform Services as specified in the applicable Subscription Contract.

Third-Party Services means services, software, APIs, technology, data sources, integrations, or other products provided by third parties which may interact with, support, or be used in connection with the Platform.

Usage Volume means the quantity of usage, transactions, records, Credits, units, or other consumption metric specified in the applicable Subscription Contract.

1.2 Interpretation

Unless the context requires otherwise:

1. headings are for convenience only and do not affect interpretation;
2. singular words include the plural and vice versa;
3. references to a person include an individual, company, corporation, partnership, or other legal entity;
4. “including” means “including without limitation”;
5. references to the Platform Services include the Platform and applicable Documentation; and
6. references to a clause are references to clauses of these STCs.

1.3 Subscription Contract precedence

If a Subscription Contract or Order Form has been executed or accepted by Matchloom and the Customer, the specific commercial and contractual terms contained in that document shall prevail over these STCs to the extent of any direct conflict.

2. ACCEPTANCE AND ACCOUNT REGISTRATION

2.1 Acceptance

By creating an Account, registering for the Platform, clicking an acceptance button, accessing the Platform, or otherwise using the Platform Services, the Customer acknowledges that it has read, understood, and agrees to these STCs.

Where applicable, the Customer’s continued access to or use of the Platform Services following notification of updated STCs shall constitute acceptance of the updated STCs.

2.2 Authority

Where the Customer is an organisation, the person accepting these STCs represents and warrants that they have the necessary authority to enter into the Contract on behalf of the Customer.

2.3 Subscription Contract

Where the Customer enters into a Subscription Contract, the Subscription Contract and these STCs together constitute the Contract between Matchloom and the Customer.

2.4 Account registration

The Customer shall provide accurate, complete, and current information when creating an Account and shall promptly update such information where reasonably necessary.

2.5 Account security

The Customer is responsible for maintaining the confidentiality and security of Account credentials and for all activities carried out through its Accounts.

2.6 Authorised Users

The Customer may permit Authorised Users to access the Platform subject to any user or usage limits specified in the applicable Subscription Contract.

The Customer remains responsible for ensuring that all Authorised Users comply with the Contract.

2.7 Account misuse

The Customer shall promptly notify Matchloom if it becomes aware of unauthorised access to or use of an Account.

Matchloom may suspend or restrict access where reasonably necessary to protect the Platform, Customer, other users, or Matchloom's systems.

3. PLATFORM ACCESS AND USE

3.1 Right to use

Subject to the Customer's compliance with the Contract and payment of applicable Fees, Matchloom grants the Customer a limited, non-exclusive, non-transferable right to access and use the Platform Services during the Subscription Term for its internal business purposes.

3.2 Usage limitations

The Customer shall not exceed any Usage Volume, Credits, user limits, access limits, or other restrictions specified in the applicable Subscription Contract.

3.3 Prohibited activities

The Customer shall not, and shall not permit any third party to:

1. copy, reproduce, modify, adapt, or create derivative works of the Platform or Documentation;
2. reverse engineer, decompile, disassemble, or otherwise attempt to discover the source code of the Platform;
3. use the Platform to develop or operate a competing product or service;
4. resell, lease, licence, sublicense, distribute, or commercially exploit the Platform except as expressly authorised in writing;
5. attempt to gain unauthorised access to the Platform, Accounts, or related systems;
6. introduce viruses, malicious code, or other harmful material;
7. interfere with the integrity, performance, or security of the Platform;
8. circumvent usage limits, access controls, or security mechanisms;
9. use the Platform in violation of applicable law; or
10. use the Platform for any unlawful, fraudulent, abusive, or harmful purpose.

3.4 Responsibility for use

The Customer is responsible for all use of the Platform through its Accounts and for ensuring that its use complies with the Contract.

4. SUBSCRIPTIONS, VOLUME AND CREDITS

4.1 Subscription commitment

The applicable Subscription Contract may specify a committed Usage Volume, annual or periodic allocation, Credits, minimum commitment, or other usage-based entitlement.

The Customer shall remain responsible for the commercial commitment specified in the applicable Subscription Contract irrespective of its actual utilisation during the Subscription Term.

4.2 Measurement of usage

Usage shall be measured in accordance with the applicable Subscription Contract, Order Form, Documentation, or other commercial terms agreed between the parties.

Matchloom's reasonable records of usage shall be considered the basis for calculating applicable usage-based Fees, subject to correction of any demonstrable error.

4.3 Additional usage

Where the Customer exceeds its agreed Usage Volume or allocated Credits, additional usage shall be charged at the applicable Contract Rate or other rate specified in the Subscription Contract.

4.4 Under-utilisation

If the Customer uses less than its committed Usage Volume or does not fully utilise its allocated Credits during the applicable Subscription Term, the unused portion shall have no cash value.

Unless expressly agreed otherwise in the applicable Subscription Contract, the Customer shall not be entitled to any refund, credit, rebate, reduction, or other financial adjustment in respect of unused Usage Volume or Credits.

4.5 No automatic rollover

Unused Usage Volume or Credits shall not automatically roll over, carry forward, or transfer into a subsequent Subscription Term.

Any rollover or carry-forward entitlement shall apply only where expressly agreed in writing in the applicable Subscription Contract.

4.6 Early termination

Where the Customer terminates the Contract before expiry of the Subscription Term, other than where the Customer has an express contractual right to terminate without further payment obligations, the Customer shall remain liable for the applicable committed Fees for the remainder of the Subscription Term.

Where the commercial commitment is based on a committed Usage Volume, the amount payable in respect of the remaining commitment shall be calculated by reference to the applicable Contract Rate specified in the Subscription Contract.

Any amounts already paid shall be applied against such outstanding obligation, and the Customer shall pay any remaining balance in accordance with the applicable payment terms.

4.7 Contract-specific commercial terms

Where a Subscription Contract expressly provides for a rollover, carry-forward, refund, credit, rebate, or other treatment of unused Usage Volume or Credits, that specific provision shall prevail over this Clause 4.

5. FEES, INVOICING AND PAYMENT

5.1 Fees

The Customer shall pay the Fees specified in the applicable Subscription Contract or Order Form.

5.2 Invoicing

Matchloom shall invoice the Customer in accordance with the billing schedule specified in the applicable Subscription Contract.

5.3 Payment terms

Unless otherwise agreed in writing, invoices are payable within thirty (30) days of the invoice date.

5.4 Taxes

Fees are exclusive of applicable taxes, duties, levies, or governmental charges unless expressly stated otherwise.

The Customer shall be responsible for applicable taxes arising from its purchase or use of the Platform Services, other than taxes imposed on Matchloom's income.

5.5 Late payment

If undisputed Fees remain unpaid after their due date, Matchloom may:

1. charge reasonable interest on overdue amounts;
2. suspend access to the Platform Services following written notice; and/or
3. terminate the Contract in accordance with Clause 17.

Suspension or termination shall not relieve the Customer of its obligation to pay outstanding amounts.

5.6 No set-off

Unless otherwise required by applicable law or agreed in writing, the Customer shall not withhold, deduct, or set off amounts payable to Matchloom against any claim or amount allegedly owed by Matchloom.

6. PLATFORM SERVICES

6.1 Provision of Services

During the Subscription Term, Matchloom shall provide the Platform Services substantially in accordance with the applicable Subscription Contract and Documentation.

6.2 Service improvements

Matchloom may modify, enhance, update, or improve the Platform from time to time.

Matchloom shall use reasonable efforts not to materially reduce the core functionality contracted for during the applicable Subscription Term.

6.3 Availability

Matchloom shall use commercially reasonable efforts to maintain availability of the Platform.

The Customer acknowledges that the Platform may occasionally be unavailable due to planned maintenance, emergency maintenance, technical issues, security events, Third-Party Services, network or infrastructure failures, or circumstances beyond Matchloom's reasonable control.

6.4 Maintenance

Matchloom may conduct planned or emergency maintenance where reasonably necessary to maintain, secure, update, or improve the Platform.

Where reasonably practicable, Matchloom shall provide advance notice of planned maintenance.

6.5 Support

Unless otherwise specified in a Subscription Contract, Matchloom shall provide standard support in accordance with its applicable support processes.

Any enhanced support, implementation, consulting, professional services, or other services shall be subject to separate commercial terms where applicable.

7. CUSTOMER DATA

7.1 Ownership

The Customer retains all rights, title, and interest in and to Customer Data.

7.2 Customer responsibility

The Customer is responsible for ensuring that:

1. it has all necessary rights, permissions, licences, and consents to provide Customer Data to Matchloom;
2. Customer Data is lawful and does not infringe third-party rights; and
3. Customer Data provided to Matchloom is reasonably accurate, complete, and current for the purposes for which it is supplied.

7.3 Use of Customer Data

Matchloom may access and use Customer Data only to the extent reasonably necessary to:

1. provide and operate the Platform Services;
2. provide customer and technical support;
3. maintain and improve security;
4. prevent fraud, misuse, or abuse;
5. comply with applicable law;
6. perform Matchloom's obligations under the Contract; and
7. perform other activities expressly permitted by the Contract.

7.4 Aggregated and anonymised information

Matchloom may generate, collect, and use aggregated, statistical, analytical, or anonymised information derived from use of the Platform, provided such information does not identify the Customer or disclose Customer Confidential Information.

Matchloom may use such information for service improvement, analytics, benchmarking, research, product development, and other legitimate business purposes.

7.5 Data protection

Where Customer Data includes personal data, the parties shall comply with applicable data protection laws and any applicable Data Processing Addendum agreed between the parties.

Where there is a conflict between a Data Processing Addendum and these STCs concerning the processing of personal data, the Data Processing Addendum shall prevail to the extent of the conflict.

8. THIRD-PARTY SERVICES

8.1 Third-party dependencies

The Platform may integrate with, connect to, or rely upon Third-Party Services.

8.2 Third-party terms

Where the Customer elects to connect or use a Third-Party Service, the Customer shall comply with the applicable third-party terms and shall maintain all necessary permissions and authorisations.

8.3 Third-party changes

Matchloom shall not be responsible for changes, interruptions, limitations, suspension, or discontinuation of Third-Party Services that are outside Matchloom's reasonable control.

Where a Third-Party Service becomes unavailable or materially changes, Matchloom may modify or discontinue the corresponding Platform functionality where reasonably necessary.

8.4 No additional warranty

Matchloom does not warrant the availability, accuracy, completeness, or performance of Third-Party Services and shall not be responsible for failures attributable solely to such third parties.

9. CUSTOMER RESPONSIBILITIES

The Customer shall:

1. provide information and reasonable cooperation required by Matchloom to provide the Platform Services;
 2. comply with applicable laws and regulations;
 3. ensure that Authorised Users comply with the Contract;
 4. maintain appropriate Account and credential security;
 5. maintain the systems, devices, connectivity, and software reasonably required to access the Platform;
 6. promptly notify Matchloom of suspected unauthorised access or security incidents relating to its Accounts;
 7. obtain and maintain all licences, permissions, and consents required for its use of the Platform; and
 8. use the Platform only for legitimate business purposes and in accordance with the Contract.
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10. INTELLECTUAL PROPERTY

10.1 Matchloom ownership

Matchloom and its licensors retain all rights, title, and interest in and to the Platform, Software, Documentation, technology, methodologies, processes, designs, trademarks, know-how, and other intellectual property used to provide the Platform Services.

10.2 Limited licence

Except for the limited right to access and use the Platform expressly granted under the Contract, no intellectual property rights are transferred, assigned, or licensed to the Customer.

10.3 Feedback

The Customer may provide suggestions, recommendations, comments, or other feedback regarding the Platform.

Matchloom may use such feedback without restriction or obligation, provided that such use does not disclose Customer Confidential Information.

11. CONFIDENTIALITY

11.1 Confidential Information

Each party shall:

1. protect the other party's Confidential Information using at least reasonable care;
2. use Confidential Information only for purposes of performing or exercising rights under the Contract; and
3. not disclose Confidential Information to any person except as permitted by this Clause.

11.2 Permitted disclosure

A party may disclose Confidential Information to its employees, professional advisers, Affiliates, contractors, and service providers who need to know such information for purposes of the Contract, provided they are subject to appropriate confidentiality obligations.

11.3 Exclusions

Confidential Information does not include information that:

1. is or becomes publicly available without breach of the Contract;
2. was lawfully known to the receiving party before disclosure;
3. is independently developed without use of the disclosing party's Confidential Information; or
4. is lawfully received from a third party without confidentiality restrictions.

11.4 Required disclosure

A party may disclose Confidential Information where required by applicable law, regulation, court order, or governmental authority, provided that, where legally permitted, it gives reasonable prior notice to the other party.

11.5 Survival

The obligations under this Clause 11 shall survive termination or expiry of the Contract.

12. MARKETING AND CUSTOMER REFERENCES

12.1 Customer reference rights

By entering into the Contract and using the Platform Services, the Customer grants Matchloom the right to identify the Customer as a Matchloom customer in Matchloom's standard marketing and business development materials.

This may include use of the Customer's:

1. legal or trading name;
2. corporate or brand logo;
3. name in customer lists;
4. publicly available description of the Customer's business; and
5. name in presentations, website materials, proposals, investor materials, case studies, and other promotional or business development communications.

12.2 No endorsement

Matchloom shall not disclose the Customer's Confidential Information or make a statement that falsely implies that the Customer endorses Matchloom or that the parties have a partnership, joint venture, or other relationship beyond the provision and use of the Platform Services.

12.3 Withdrawal for future materials

The Customer may request in writing that Matchloom discontinue future use of the Customer's name or logo for marketing purposes.

Following such request, Matchloom shall use reasonable efforts to discontinue such use in new marketing materials.

Materials already published, distributed, or archived before receipt of the request shall not be required to be retrospectively withdrawn where doing so is not reasonably practicable.

13. WARRANTIES AND DISCLAIMERS

13.1 Matchloom warranty

Matchloom warrants that the Platform Services shall be provided with reasonable skill and care and shall substantially conform to the applicable Documentation.

13.2 Remedy

If the Platform Services materially fail to conform to the warranty in Clause 13.1, Matchloom shall use commercially reasonable efforts to correct the relevant non-conformity or provide a reasonable alternative remedy.

This shall be the Customer's principal remedy for breach of the warranty in Clause 13.1, subject to applicable law.

13.3 Disclaimer

Except as expressly stated in the Contract and to the maximum extent permitted by law, Matchloom does not warrant that:

1. the Platform will be uninterrupted or error-free;
2. the Platform will satisfy every Customer requirement;
3. the Platform will be available at all times;
4. all information or third-party inputs made available through the Platform will be complete, current, or accurate;
5. the Platform will operate without delays;
6. the Platform will be free from all defects or vulnerabilities; or
7. the Platform will be suitable for any particular purpose unless expressly agreed in writing.

13.4 Customer responsibility for outcomes

The Customer remains responsible for decisions, actions, or outcomes arising from its use of the Platform Services and for independently assessing information made available through the Platform before relying upon it.

14. INDEMNITY

14.1 Customer indemnity

The Customer shall defend, indemnify, and hold harmless Matchloom, its Affiliates, and their respective officers, directors, employees, and representatives against third-party claims, losses, damages, liabilities, and reasonable costs arising from:

1. the Customer's unlawful use of the Platform;

2. Customer Data infringing a third party's intellectual property or other rights;
3. the Customer's material breach of the Contract; or
4. misuse of the Platform by the Customer or its Authorised Users.

14.2 Indemnity procedure

Matchloom shall:

1. promptly notify the Customer of the relevant claim where reasonably practicable;
2. provide reasonable cooperation in defending the claim; and
3. allow the Customer reasonable control of the defence and settlement of the claim.

The Customer shall not settle a claim in a manner that admits liability on behalf of Matchloom or imposes obligations on Matchloom without Matchloom's prior written consent.

15. LIMITATION OF LIABILITY

15.1 Excluded losses

To the maximum extent permitted by law, Matchloom shall not be liable for:

1. loss of profit;
2. loss of revenue;
3. loss of business;
4. loss of anticipated savings;
5. loss of goodwill;
6. loss of opportunity;
7. loss or corruption of data;
8. indirect or consequential loss; or
9. third-party claims, except to the extent expressly covered by an indemnity under the Contract.

15.2 Liability cap

Subject to Clause 15.3, Matchloom's maximum aggregate liability arising out of or relating to the Contract, whether in contract, tort, negligence, or otherwise, shall not exceed fifty percent (50%) of the Fees actually paid or payable by the Customer to Matchloom during the twelve (12) months preceding the event giving rise to the claim.

15.3 Non-excludable liability

Nothing in these STCs excludes or limits liability to the extent such liability cannot legally be excluded or limited under applicable law.

16. FORCE MAJEURE

Neither party shall be liable for any failure or delay in performing its obligations where such failure or delay results from circumstances beyond its reasonable control.

Such circumstances may include:

1. natural disasters;
2. governmental action;
3. war or civil unrest;
4. strikes or industrial disputes;
5. widespread network or infrastructure failures;
6. telecommunications failures;
7. cyber incidents not caused by the affected party's failure to maintain reasonable security;
8. failures of Third-Party Services; or
9. other events beyond the reasonable control of the affected party.

The affected party shall use reasonable efforts to mitigate the impact of the event.

17. TERM, SUSPENSION AND TERMINATION

17.1 Subscription Term

The Subscription Term shall be as specified in the applicable Subscription Contract.

17.2 Termination for material breach

Either party may terminate the Contract if the other party commits a material breach and:

1. the breach is incapable of remedy; or
2. where the breach is capable of remedy, the breaching party fails to remedy it within sixty (60) days after receiving written notice requiring it to do so.

17.3 Insolvency

Either party may terminate the Contract immediately if the other party becomes insolvent, enters liquidation, bankruptcy, administration, or a similar proceeding.

17.4 Non-payment

Matchloom may terminate the Contract if the Customer fails to pay undisputed Fees after receiving written notice requiring payment and the applicable cure period has expired.

17.5 Suspension

Matchloom may suspend or restrict access to the Platform where reasonably necessary to:

1. protect the security or integrity of the Platform;
2. prevent unauthorised access;
3. address material misuse;
4. comply with applicable law;
5. protect Matchloom, the Customer, or another user from security or operational risks;
- or
6. address material non-payment following appropriate notice.

Where reasonably practicable, Matchloom shall provide notice before suspension.

17.6 Effect of termination

Upon expiry or termination:

1. the Customer's right to access and use the Platform Services shall cease;
2. the Customer shall stop using the Platform;
3. all accrued payment obligations shall remain due;
4. termination shall not affect rights or obligations accrued before termination;
5. the Customer shall return or cease using Matchloom Confidential Information where reasonably required; and
6. Customer Data shall be handled in accordance with Clause 18.

17.7 Early termination commercial obligations

Termination of the Contract shall not automatically release the Customer from any committed Fees, Usage Volume, Credits, minimum commitments, or other commercial obligations expressly agreed for the Subscription Term.

Where applicable, Clause 4.6 shall continue to apply following early termination.

18. DATA EXPORT AND DELETION

18.1 Data export

Following expiry or termination, where an export mechanism is available, the Customer may request an export of its Customer Data within ten (10) days following termination, subject to payment of all outstanding Fees.

18.2 Data retention

Matchloom may retain Customer Data for a reasonable period following termination for legitimate business, legal, security, compliance, backup, or dispute-resolution purposes.

18.3 Deletion

Following the applicable retention period, Matchloom may delete Customer Data unless retention is required by applicable law or reasonably necessary to establish, exercise, or defend legal claims.

19. GENERAL

19.1 Entire agreement

The Contract constitutes the entire agreement between the parties regarding its subject matter and supersedes prior discussions, representations, proposals, and understandings relating to that subject matter, except for any representations arising from fraud.

19.2 Changes to these STCs

Matchloom may update these STCs from time to time.

Updated STCs shall apply to future subscriptions and renewals and, where appropriate, to existing customers following reasonable notice.

Where an applicable Subscription Contract expressly identifies a specific version of these STCs, that version shall continue to govern unless the parties expressly agree otherwise.

19.3 Changes to commercial terms

Any amendment to the commercial terms of a Subscription Contract, including Fees, Usage Volume, Credits, Subscription Term, or other material commercial commitments, shall be agreed in writing by the parties.

19.4 Assignment

Neither party may assign or transfer the Contract without the prior written consent of the other party, except that Matchloom may assign the Contract to:

1. an Affiliate;
2. a successor following a merger or restructuring; or
3. a purchaser of substantially all of the business or assets to which the Contract relates.

19.5 Subcontracting

Matchloom may use subcontractors, Affiliates, and service providers to perform its obligations under the Contract, provided Matchloom remains responsible for its contractual obligations.

19.6 Severability

If any provision of the Contract is held to be invalid, illegal, or unenforceable, that provision shall be modified to the minimum extent necessary to make it enforceable, and the remaining provisions shall remain in full force and effect.

19.7 Waiver

Failure or delay by either party to exercise a right under the Contract shall not constitute a waiver of that right.

19.8 No partnership

Nothing in the Contract creates a partnership, joint venture, fiduciary relationship, agency, or employment relationship between the parties.

19.9 Third-party rights

Except where expressly stated in the Contract, no person other than the parties shall have any right to enforce any provision of the Contract.

Matchloom Affiliates may enforce provisions of the Contract expressly stated to benefit them.

19.10 Notices

Notices under the Contract shall be made in writing and delivered by:

1. personal delivery;
2. registered post or courier; or
3. email to the address specified in the applicable Subscription Contract.

An email notice shall be deemed received twenty-four (24) hours after dispatch unless the sender receives an automated message indicating delivery failure.

19.11 Survival

Any provision which by its nature is intended to survive termination or expiry shall survive, including provisions relating to Fees, intellectual property, confidentiality, liability, indemnity, data retention, and dispute resolution.

20. GOVERNING LAW AND JURISDICTION

20.1 Governing law

These STCs and the Contract shall be governed by and construed in accordance with the laws of India.

20.2 Jurisdiction

Subject to any mandatory rights or remedies available under applicable law, the courts of Mumbai, India shall have exclusive jurisdiction over disputes arising out of or relating to the Contract, including disputes relating to its formation, validity, interpretation, performance, or termination.

21. DOCUMENT CONTROL

Version	Effective Date	Status
1.0	June 2026	Previous version
2.0	August 2026	Current version

Version 2.0 – August 2026

This version represents a general restructuring and update of Matchloom's Standard Terms & Conditions, including clarification of:

- Platform access and acceptance;
 - Subscription commitments;
 - Usage Volume and Credits;
 - additional usage;
 - under-utilisation;
 - non-refundable and non-transferable unused allocations;
 - early termination and remaining commercial commitments;
 - account and user responsibilities;
 - Customer Data;
 - Third-Party Services;
 - intellectual property;
 - confidentiality;
 - marketing and customer reference rights;
 - warranties and disclaimers;
 - limitation of liability; and
 - termination and data handling.
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CONTACT

Matchloom Technologies Private Limited

For questions regarding these STCs or the Platform Services:

Email: company@matchloom.com

END OF STANDARD TERMS & CONDITIONS